



Prater Limited recognises the importance of delivering a quality product that meets the requirements and expectations of its customers. The company has been operating for over 60 years and during this time has formed close business relationships to the benefit of customers, the supply chain and the company. Prater Limited is fully committed to developing even closer relationships with a small number of customers and supply chain companies and the Board of Directors has committed to ensuring that the systems and resources are in place to allow these relationships to flourish.

Accordingly, the company operate a comprehensive and effective collaborative working management system, certified to BS 11000:2010, which is monitored and measured to ensure its continued relevance and accuracy.

Prater will adhere to the following key principles:

- 1. The effectiveness of the collaborative working management system will be monitored, periodically reviewed and continually improved.
- 2. Collaborative working objectives will be defined and reviewed.
- 3. This policy will be communicated to all relevant staff, interested parties and stakeholders.
- 4. The development of staff will be monitored and training given so that responsibilities are properly discharged.
- 5. To work collaboratively with partners to provide the best solution available.
- 6. To increase joint efficiency and enhance transparency and openness.
- 7. To promote a culture of collaborative leadership.
- 8. To ensure decisions are challenged and that we take cognisance of each party's requirement and communicate this effectively.

Gavin Hamblett **Managing Director**

Date: 21st June 2016